

Camera and Lens Service Technician

ARRI Rental Atlanta

ARRI Rental Atlanta the premier rental house for professional motion picture Camera and Lighting equipment is looking for a **Camera and Lens Service Technician** to work in our beautiful **Atlanta, Georgia** office.

Our products are Innovative, our customer service Legendary and our staff Dedicated.

We seek someone who is most comfortable in an environment of multi-tasking and problem solving.

The **Camera and Lens Service Technician**, is a full time position responsible for servicing and maintaining of digital and analog cameras, lenses and support equipment. This person will work with ARRI Rental service departments worldwide to ensure our rental inventory is prepared and adjusted to meet our client's needs.

This position involves technical servicing of professional digital motion picture cameras, lenses and accessories, to include the latest in technology: Alexa 65, Alexa Plus SXT, Alexa Mini, Amira, Phantom Flex 4K and other cameras from Sony and Canon. Knowledge of spherical lenses required and anamorphic lens knowledge a plus. Experience with the maintenance of 16mm & 35mm film cameras a plus.

Main areas of responsibilities for this full-time role include:

- Service, maintenance and repair of digital & analog camera equipment, verifying its operational performance and set-up.
- Service, maintenance and repair of spherical & anamorphic prime and zoom lenses, verifying its operational performance and set up.
- Service maintenance and repair of our accessory equipment, such as, monitors, batteries and support equipment.
- Troubleshooting and identifying equipment issues and facilitating repairs through our service group.
- Quality control and evaluation of new equipment for future inventory purchases.
- Participation in demos and workshops on digital equipment for potential rental clients.
- Participate on R&D projects in the area of digital imaging.

We pride ourselves on the service we offer our customers and this individual will be in constant contact with the leading industry professionals and potential decision makers on a regular basis. Servicing our customer's needs is truly our number one priority. Superior relationship building skills are necessary.

To be considered you must possess the following skills/abilities:

- Minimum of 4 years' experience in servicing and repairing of professional digital camera and accessory items.
- Detailed knowledge of 16mm & 35mm motion picture cameras, lenses and accessories is preferred, experience with anamorphic lenses a plus.

- Candidate must have strong computer skills in both MAC and PC.
- Exceptional Customer Service skills (friendly, courteous and helpful).
- Excellent communication skills and the capability to explain and communicate about complex technical matters is required.

We truly value our staff and offer the benefits to prove it, medical, dental and vision insurance, a 401k, vacation, sick and personal leave, etc....

If you are someone who possesses these skills and are up to the challenge, we are looking for you. Salary is dependent upon experience and skill set.

Any interested parties should contact their department managers to discuss their interest in this position. Their department manager should then contact Wanda Wells at wwells@arri.com to discuss scheduling of an interview for this position.

ARRI Rental is an equal opportunity employer.